



Mater Private Network

Scope of Services For Acute Hospital

Statement of Purpose

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1.0 POLICY STATEMENT

Mater Private Network (MPN) as the premium private operator for high acuity tertiary care in Ireland, is built upon the provision of high-quality, complex care, underpinned by ongoing staff education and strong clinical performance, assessed against leading international benchmarks.

Mater Private Network and its dedicated team is committed to delivering excellence with simplicity through the provision of an integrated health care system, focused on efficiency and high-quality safe care, to align with the needs of our patients and their families. We are committed to upholding our reputation as the best place to receive care, to work and to practice medicine. Our reputation is supported by key pillars of our business model: **Access, Quality and Affordable Based Care**, supported by a superior operating service, that relies on our consultant and staff talent across the MPN organisation in our hospital and care locations.

This policy statement is an endorsement of our commitment to a high level of ethical conduct and standards in conjunction with the mission and values of the Mater Private Network team.

2.0 PURPOSE

The purpose of this Statement of Purpose is to accurately describe the services provided by the Mater Private Network and the people for whom the service is provided.

This statement of purpose outlines the name and address of the Service Provider, the legal status, the governance arrangements for the service, the types of service, the locations where these services are provided, and the models of service delivery necessary to deliver safe, consistent, evidence based, high quality health care across the Mater Private Network

3.0 SCOPE

This Statement of Purpose document is applicable to all consultants and staff working in the Mater Private Network.

The patient population served by the provision of healthcare services across MPN locations, ranges from children and adolescents to the elderly. All MPN locations have been accredited under our Joint Commission International (JCI) triennial accreditation program.

The Network is renowned for medical innovation and the provision of complex care and is a national leader for heart and cancer specialties.

With ten locations nationwide, MPN has grown to become Ireland's leading private hospital group, operating in a healthcare environment that is world class, with excellent patient outcomes, rich in research and development. Our network and medical treatment facilities include our acute hospitals located in Dublin and Cork, our advanced Cancer Centres in Limerick and Liverpool (UK), our two Day Hospitals located in North and South Dublin and our Satellite outpatient clinics ensuring geographically convenient access to care.

Our Dublin and Cork hospitals, provide services that are available 365 days per year. All direct in-patient care services are operational 24 hours per day, 7 days per week.

In MPN Dublin and Satellites, (including Limerick facility and Day Hospitals), we directly employ 2,554 staff (dedicated care givers, -patient focused and support staff-) across these sites. We have 300 Consultant and Clinicians with privileges to work at MPN.

Mater Private Network Hospital Dublin operates under the guidance of the National Framework Agreement for the Provision of Private Hospital Capacity to support Urgent and Emergency Care (Health Service Executive (HSE) 22188) 2023.

In compliance with the HSE Protocol 37, and the MPN Emergency Inter-hospital transfer policy, Patients from MPN are transferred to a centre of excellence requiring specialist immediate care where their care needs can be met e.g. Evolving stroke

4.0 ABBREVIATIONS AND KEY DEFINITIONS

- MPN: Mater Private Network
- G.P: General Practitioner
- HSE: Health service Executive
- HIQA: Health Information and Quality Authority
- RACC: Resource & Cost Committee

5.0 ROLES AND RESPONSIBILITIES

5.1 The MPN governance structure ensures that structures are in place to support effective communication and co-ordination of care throughout the MPN. The type of care and services provided across the MPN is consistent with the mission and values of the MPN.

5.1.1 The MPN communicates via the Intranet, in contracts entered into, through General Practitioner (G.P) meetings and conferences, and in policy, the services provided, the services not provided, and the hospitals communicate this clearly to their referring doctors and through the engagement with these stakeholders via the hospital G.P. Liaison Officers.

5.2 It is the responsibility of each Hospital Management Team to ensure:

- that the type of care and services to be provided are planned and meet the needs of the patients served.
- that those services are consistent with the Mater Private Network's Mission

- our Mission and hospital values are widely communicated and embraced by the MPN team.
- communication with key stakeholders in the community which includes G.P.'s to facilitate access to care and information about services available.
- provision of data and information on the quality of its services to stakeholders such as staff, patients, and their families.
- that services provided by each hospital are clearly outlined.
- that departmental service documents guide the provision of identified services.
- that departmental or service documents address the staff knowledge and skills needed to assess and to meet patient needs.
- coordination and/or integration of services within and with other departments and services.

6.0 COMPANY DETAILS

Name	Mater Private Hospital -is owned by MP Healthcare-, is a private unlimited holding company
Address	73, Eccles Street, Dublin 7 Eircode: D07 WKW8
Key Personnel	<ul style="list-style-type: none"> • John Hurley Group Chief Executive Officer. • David Slevin, Deputy Group Chief Executive officer • Audrey Doyle. Group Director Quality and Patient Experience
Website:	www.materprivate.ie

7.0 LEGAL STATUS

Mater Private Hospital Unlimited and Mater Private Cork Ltd are the main trading companies in the Mater Private group (MPN).

Oval Topco Limited is the top holding company in the group. The ultimate controlling party of Oval Topco Limited is Infravia IV S.a.r.l.

8.0 GOVERNANCE ARRANGEMENTS

MPN is an Irish group of companies governed by the Mater Private Hospital Board consisting of a Board of Directors whose members are appointed by the shareholder.

The Board is supported by sub- committees, the MPN GCEO and the Executive Team.

The Mater Private Hospital Board ('the Board') is responsible for the governance and not the day-to-day management of the Hospital Group. Managerial responsibility is vested in the Chief Executive and the Management Team within a framework of prudent and effective controls. In this context, governance involves responsibility for approving the mission and goals of the Hospital Group, the oversight of its resources and the approval of its policies and procedures. The board is responsible for approving and monitoring the hospital programme for quality and patient safety. Management involves responsibility for the effective operation of the Hospital Group and the achievement of its goals within the policies and procedures approved by the Board.

Board of Directors

Chairman	Jimmy Tolan
Board Member	Bruno Candes
Board Member	Sophie Rey-Lecocq
Board Member	Aymar de Tracy
Board Member	Athanasios Zoulovits
Board Member	John Hurley
Board Member	Dr John Hickey
Board Member	Casper Wooley
Company Secretary	Daragh Kavanagh

Attendee at Board Meetings

Board Attendee	David Slevin, DGCEO
Board Attendee	Liam Dunne, GCOO

The Board has established a subcommittee which supports it in its governance of MPN. The Board of MPN provides leadership to ensure the delivery of the highest quality of care to its patients: Quality Improvement drives the Board's strategy. The Board also receives the MPN Group Quality and Patient Safety Report and approves the annual Group Quality Plan.

8.1 PERSON WITH OVERALL RESPONSIBILITY AND ACCOUNTABILITY FOR QUALITY AND SAFETY OF SERVICE: The Group CEO, John Hurley, has overall responsibility and accountability for the quality and safety of services provided across MPN

9.0 TYPES OF SERVICES PROVIDED

Today MPN, with ten locations nationwide, has grown to become Ireland's leading private hospital group, operating in a healthcare environment that is world class, with excellent patient outcomes, rich in research and development.

MPN provides elective medical and surgical services as outlined in the table defining below Scope of Services in section 9.2w.

9.1 LOCATIONS OF ACUTE HOSPITALS:

MPN Hospital Name	Address	Chief Executive Officer/ Deputy chief Executive Officer
Dublin	Mater Private Network, Eccles Street, Dublin 7, D07 WKW8, Ireland	John Hurley GCEO David Slevin DGCEO
Cork	Citygate, Mahon, Cork, T12 K199	Sandra Daly, CEO

9.2 DESCRIPTION OF SERVICES

MPN Scope of Services	Dublin	Cork
Bariatric surgery	•	
Breast Surgery	•	
Cardiology: Interventional and Medical	•	•
<ul style="list-style-type: none"> • Cardiac Catheterisation • Electrophysiology • In patient Medical Assessment • Urgent Cardiac Care 	• • • •	• • • •
Cardiothoracic surgery	•	•
Dermatology	•	•
Dentistry	•	•
Ear Nose Throat Surgery	•	
Emergency Medicine	•	•
Endocrinology	•	
Endoscopy	•	•

Gastroenterology	•	•
General Surgery <ul style="list-style-type: none"> • General Vascular Surgery • General Gastroenterology • Colorectal 	• • • •	• •
Gynaecology (incl. Women's Health) <ul style="list-style-type: none"> • Gynaecological Oncology 	• •	•
General Medicine	•	•
Geriatrics(Medicine for the Elderly)	•	•
Haematology (Oncology. General)	•	•
Laboratory services <ul style="list-style-type: none"> • Phlebotomy • Biochemistry • Haematology • Microbiology • Transfusion • Histopathology 	• • • • • • •	•
Neurology	•	
Oncology	•	
Ophthalmology	•	
Orthopaedics	•	•
Paediatrics <ul style="list-style-type: none"> • ENT • Cardiology 	• • •	
Pain Management & Neuromodulation	•	•
Plastic Surgery	•	
Sleep, Clinical/ Neurophysiology	•	
Spine Surgery	•	•

Radiology	•	•
<ul style="list-style-type: none"> • CT • MRI • Interventional • Ultrasound • X-Ray • Nuclear Medicine • PET/CT • DEXA • Mammography 	<ul style="list-style-type: none"> • • • • • • • • • 	<ul style="list-style-type: none"> • • • • • •
Respiratory Medicine	•	•
Radiotherapy Services	•	•
Rheumatology	•	•
Thoracic Surgery	•	
Vascular	•	•
Urology	•	•

Services not provided at MPN		
Acute Psychiatric Services		
Obstetrics and Neonatal Care		
Organ and Transplant Services		

9.3 DESCRIPTION OF PATIENT POPULATION

The patient population served by the provision of healthcare services across MPN locations, ranges from children and adolescents to the elderly.

9.4 MODELS OF SERVICE DELIVERY

Our clinical and medical services are consultant led and delivered and may include direct referrals for medical assessments and physiotherapy services.

Patient admissions are referred by Consultants and General Practitioners. Patients must be admitted under the care of an identified Mater Private Network consultant who has been formally approved for admitting privileges at the MPN hospitals located in Dublin and Cork

We focus on delivering seamless continuity in our delivery of safe compassionate care. Our Quality and Patient Safety Programme is underpinned by our Mission Statement and collective Values.

9.4.1 MISSION STATEMENT & VALUES

Our mission and hospital values matter to our staff and are widely communicated and embraced by the MPN team. Throughout all our values, patient care and staff care are at the heart of what we do.

Vision: The best place to receive care, the best place to deliver care and the best place to work.

Mission: To improve the health and the lives of the people we are privileged to serve.

Values

- **Trust**
We build trust with our patients, their families, our referrers, our partners and our people through timely, open, honest and consistent communications; by empowering our people and patients and by keeping our word.
- **Excellence**
Individually and collectively, we ensure the highest standards across our network and provide the best possible care for all our patients by investing in our people, technologies, and our facilities, and by following best practice.>
- **Respect**
We protect, accept, and hold in esteem the dignity, values and beliefs of our patients, their loved ones, and our people, and we recognise and acknowledge the contribution of each and every member of our team.
- **Compassion**
We empathise with our patients, their families, and our staff, and provide a caring, accepting and inclusive environment.
- **Innovation**
We continuously improve through investment and participation in research, nationally and internationally. We embrace change and provide a supportive environment for creative ideas to deliver better healthcare outcomes for our patients.
- **Courage**
We speak up for the vulnerable and face challenges with confidence and resolve.
- **Sustainability**
We are committed to having a positive impact on our environment, and endeavour

to protect it through our policies, investments, strategies, actions and communications, so that we tangibly contribute to a healthy world for everyone to enjoy.

10. STANDARDS OF PATIENT CARE

Patients receiving care at a MPN hospital can expect the following:

The right procedures, treatments, interventions, and care will be provided according to the established policies, procedures and protocols that have been developed to ensure patient safety.

Efficacy and appropriateness of procedures, treatment, interventions and care provided will be demonstrated based on patient assessments, practice, desired outcomes, with respect for patient rights and confidentiality.

Systems and services for care delivery which will be designed, implemented and evaluated and demonstrated through:

- Our code of conduct demonstrating and the provision of dignity, compassion and respect for all.
- Care delivered will be based on individualised patient centered care, that best meets the needs of our patient population and their families.
- Efficiency based on the needs of the patient
- Multidisciplinary team collaboration, to ensure continuity of care to the greatest extent possible.
- Efficient use of the organisation's financial and human resources.

11. STAFFING PLANS

Overview

An annual workforce (staffing) plan, which is aligned to the Hospital's clinical, quality and operational objectives, is prepared, and is determined based on the anticipated needs of the Hospital. The workforce plan takes account of service developments, changes in activity levels, patient needs, technology changes and needs identified through the business planning assessment.

Staffing plans for patient care service departments are developed based on the level and scope of care that needs to be provided, the frequency of the care to be provided, the skill mix, desired education, and knowledge required and a determination of the level of staff who can most appropriately provide the type of care needed.

National Guidelines: Consideration is given to service developments nationally. These are identified at senior management level with reference to Health Strategy that has set out future health care needs and requirements. National health policy is reflected in the strategic plans developed by the hospital.

Full Staffing plan available SIL-GEN-001 on Q-pulse.

12. PATIENT CARE PERFORMANCE IMPROVEMENT ACTIVITIES

The safety and quality of healthcare is dependent on the knowledge and competence of the people delivering it. Education, training, and continuous professional development of our workforce has always been encouraged and financially supported across MPN including Medical, Nursing, Allied Health Professions, and support staff. Apart from personal and professional development of staff, MPN maintains a focus on optimizing the performance of the entire system in order to achieve goals. MPN hospitals are responsible for participating in the organisation's Quality Improvement and Patient Safety Programme which includes but is not limited to:

- Identification of hospital leadership priorities and strategic organisation priorities on an annual basis
- Identification of key performance indicators
- Compliance with the International Patient Safety Goals, Accreditation and regulatory standards
- Ongoing training and continuous education of staff Mandatory and Non-mandatory
- Review of contracted services
- Ongoing assessment of Patient Experience Feedback
- Ongoing review of performance, clinical and documentation audit activities across
 - processes of care,
 - Outcomes of care,
 - Risk management and
 - Patient experience

13. COORDINATION AND INTEGRATION OF PATIENT CARE AND SUPPORT SERVICES

Patient care, treatment and services are planned and designed using a systems approach to respond to the needs of the patient population throughout MPN. The importance of a multidisciplinary team approach is recognised, where knowledge and skills of disciplines collaborate in achieving desired patient outcomes. Open lines of communication exist between all departments providing patient care, patient services, and support services.

Medical, Nursing and other healthcare professionals within each hospital coordinate their services to ensure the provision of uniform, safe care to patients.

14. SUPPORT SERVICES

Hospital Executive Committee/Management are responsible to ensure that direct patient care and services are maintained in an uninterrupted and continuous manner.

15. FREQUENCY OF REVIEW

This statement of Purpose document will be reviewed annually or more frequently if required by:

- Implementation of new services
- Discontinuation of existing services
- Change in location of services
- Change in the model of service delivery
- Transfer of services to another provider

16. REFERENCES

- Health Information and Quality Authority. (2024). *National Standards for Safer Better Healthcare*. Available at: <https://www.hiqa.ie/sites/default/files/2017-01/Safer-Better-Healthcare-Standards.pdf> [Accessed: 15 September 2024].
- The Joint Commission. *Joint Commission International Accreditation Standards for Hospitals: Including Standards for Academic Medical Centre Hospitals*. 8th Ed. Oak Brook, Illinois: Joint Commission Resources